



RISK & LIABILITY DISCLAIMER

ข้อจำกัดความรับผิดและการเปิดเผยความเสี่ยง

PRIVACY, SECURITY & COMPLIANCE POLICY

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A. RISK DISCLOSURES

1. General Risk Warning

Trading leveraged financial instruments offered by QRS Global, including Forex, CFDs, commodities, indices, and digital assets, involves a high level of risk. These products may not be suitable for all investors. Leverage can magnify both profits and losses, and you may lose all or more than your initial investment.

Market volatility, price gaps, liquidity fluctuations, and unforeseen geopolitical or economic events may significantly impact trading outcomes. You should not trade unless you fully understand the risks involved and have the financial ability to withstand substantial losses.

2. Past Performance and Hypothetical Results

Historical results, back-testing, simulations, performance statements, marketing materials, or records of Master Traders, IBs, EA strategies, or Copy-Trade providers do not guarantee future performance.

Markets evolve constantly, and outcomes may differ materially from past results.

3. Leverage, Margin and Liquidation Disclaimer

High leverage significantly increases exposure and risk. It is the client's responsibility to:

- monitor all open positions
- maintain sufficient margin
- understand liquidation thresholds
- recognise the impact of volatility and price gaps

QRS Global is not responsible for losses resulting from margin calls, forced liquidations, price gaps, or insufficient account funding.

4. System, Technology and Connectivity Risks

Trading through electronic systems carries risks related to internet connectivity, hardware performance, software configuration, server load, and third-party service availability.

QRS Global is not liable for losses resulting from:

- interruptions, delays, or failures of the trading platform
- price feed inconsistencies or latency
- maintenance or system upgrades
- outages caused by external telecommunications or hosting providers
- technical failures beyond QRS Global's reasonable control

Clients remain fully responsible for managing their positions under all circumstances.

5. Accuracy of Information and Market Data

QRS Global endeavours to ensure the accuracy, completeness and timeliness of price feeds, charts, quotes, news, analytics and platform data; however, no representation or warranty is made that such information is free from errors, delays, interruptions, technical issues, or discrepancies.

QRS Global shall not be responsible for any loss arising from reliance on delayed or inaccurate data transmitted through our platforms or external data providers.

B. SERVICE & RESPONSIBILITY DISCLAIMERS

1. No Investment, Financial or Legal Advice

All information provided by QRS Global—including market commentary, analysis, educational materials, trading tools, indicators, webinars, and any communication from our representatives—is general in nature and does not constitute investment advice or a recommendation to trade.

QRS Global does not consider your personal financial situation, objectives, or risk profile.

Any trading decision you make is solely your responsibility.

2. Automated Trading, EAs, Copy Trading and Third-Party Tools

Where clients utilise Expert Advisors (EAs), APIs, trading bots, signal services, copy-trade features, or external trading tools, QRS Global does not guarantee:

- execution performance
- profitability
- operational reliability
- accuracy of signals or algorithms
- avoidance of technical failures

All automated or third-party trading activity remains entirely the client's responsibility.

3. Jurisdiction, Restrictions and Legal Compliance

QRS Global's services may not be available in certain jurisdictions where leveraged trading is restricted or prohibited.

Clients must ensure their use of QRS Global services complies with applicable laws in their country of residence.

QRS Global does not represent that its services are appropriate or lawful in every jurisdiction.

4. Third-Party Websites, Content and Service Providers

QRS Global is not responsible for:

- the accuracy, security, or availability of external websites
- third-party educational content

- liquidity providers, payment processors, or outsourced vendors

Clients access third-party resources at their own risk.

5. Client Responsibilities

By using the services of QRS Global, clients acknowledge and agree that they:

- understand the risks of leveraged trading
- assume full responsibility for their trading decisions
- maintain secure control of their login credentials
- monitor and manage their trades at all times
- comply with all QRS Global policies, agreements, regulatory requirements, and applicable laws

C. LIABILITY LIMITATIONS

1. Limitation of Liability

To the maximum extent permitted by law, QRS Global shall not be liable for:

- loss of profits
- indirect, incidental, or consequential damages
- trading losses due to market events
- system outages or disruptions beyond reasonable control
- errors in data feeds or platform performance
- client negligence, misuse of services, or unauthorised account access

Clients acknowledge that trading involves inherent risks and agree not to hold QRS Global liable for losses arising from their trading activities.

D. PROHIBITED TRADING PRACTICES & DISPUTE HANDLING DISCLAIMER

1. Prohibited Trading Practices

Clients must not engage in any trading behaviour that exploits system imperfections, latency advantages, pricing delays, platform vulnerabilities, promotional conditions, or any conduct inconsistent with fair market usage.

Prohibited practices include, but are not limited to:

- Latency arbitrage
- Bonus abuse
- Churning or excessive opening/closing of orders without genuine trading intent
- Multi-account manipulation
- Hedging between accounts, including cross-broker hedging for unfair gain

- Collusive trading between multiple individuals or groups
- Price manipulation or exploiting abnormal pricing conditions
- Using VPN/proxy/device masking to conceal identity or behaviour
- Exploiting technical glitches such as price errors, freezes, spikes, or delays

QRS Global reserves the right to investigate, restrict, reverse profits, cancel orders, suspend accounts, or terminate client access when such behaviour is detected.

2. Rights of QRS Global in Case of Trading Violations

If QRS Global reasonably determines that a client has engaged in prohibited trading behaviour, the Company may, at its sole discretion:

- Reverse or cancel trades
- Remove profits gained from improper behaviour
- Void bonuses or promotional benefits
- Freeze or suspend the client's account
- Terminate the client relationship
- Report the activity to regulators or relevant authorities

All actions will be executed and documented in accordance with internal compliance and risk management policies.

3. System Errors, Misquotes and Technical Abnormalities

In the event of pricing errors, latency distortions, platform malfunctions, duplicated orders, delayed feeds or any technical irregularities, QRS Global may adjust, cancel or reverse affected transactions.

Clients agree not to exploit such abnormalities and acknowledge the Company's right to restore fair market conditions through corrective actions.

4. Complaint Handling & Dispute Resolution

Clients may submit complaints regarding execution, platform behaviour or account matters directly to QRS Global's Compliance Department. The Company will:

1. Acknowledge receipt
2. Conduct a formal investigation
3. Review server logs, pricing data, platform behaviour and trading history
4. Provide a written decision within a reasonable timeframe

Where appropriate, disputes may be escalated to external dispute resolution bodies.

However, QRS Global's server logs and system records shall remain the primary authoritative evidence in any dispute.

5. Limitation of Liability in Case of Client Misconduct or Complaints

QRS Global shall not be liable for losses or damages arising from:

- Violations of trading rules or misuse of the platform
- Arbitrage, bonus abuse, or exploitation of system behaviour
- Transactions affected by price errors, volatility spikes, or technical issues
- Failure of the client to maintain sufficient margin or monitor open positions
- Complaints submitted without valid evidence or in bad faith

Clients acknowledge that QRS Global's server data and execution logs represent the sole source of truth for dispute evaluation.

6. Acceptance of Trading Conditions

By opening and maintaining an account with QRS Global, the client acknowledges and agrees that:

- All trading activities are subject to the Company's Trading Policy and Compliance Rules
- QRS Global retains full authority to impose penalties for prohibited behaviour
- All disputes will be assessed based on server-side evidence and applicable regulatory standards

